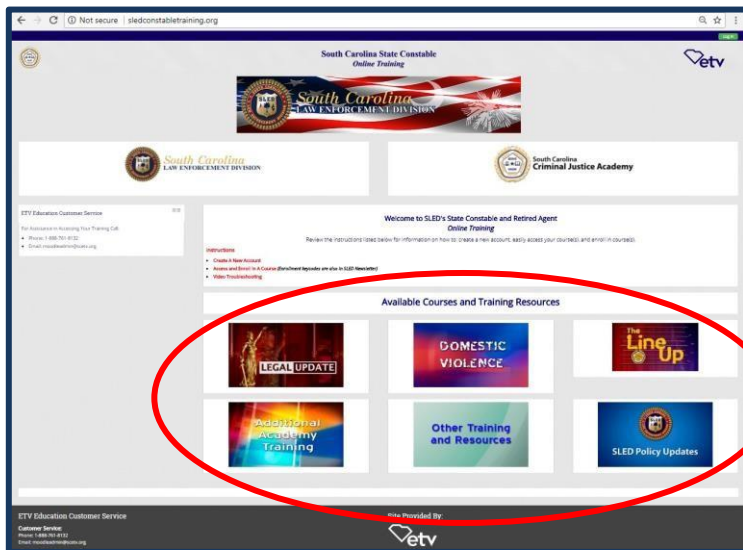


# How to Enroll in a SC State Constable Online Training Course

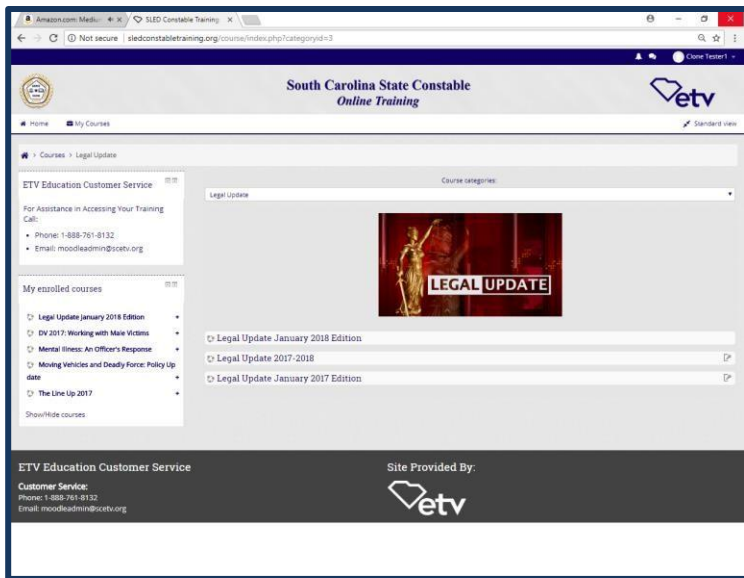


Go to

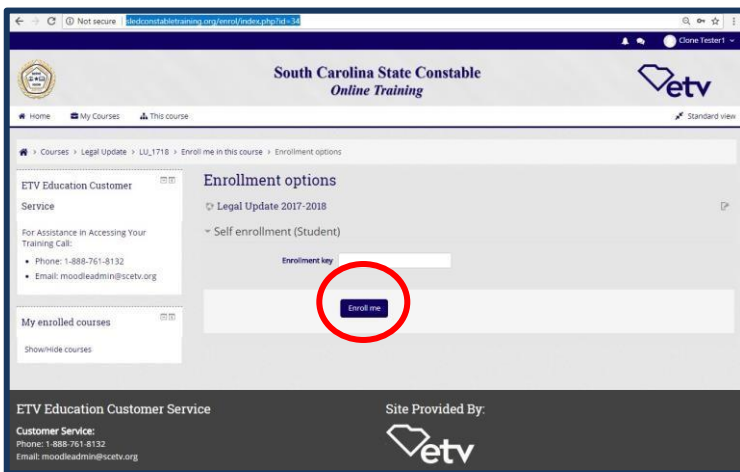
<http://www.sledconstabletraining.org>



Click on the name of the training course you want to take.

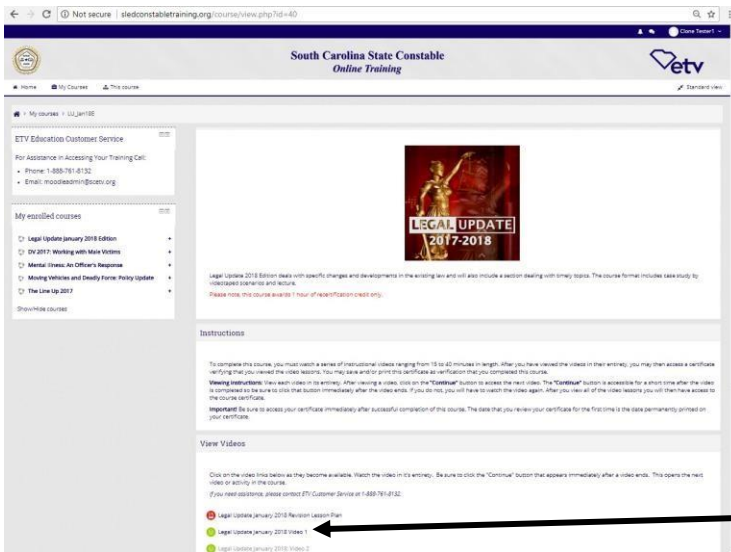


Click on the year/session you want to take.



Each individual course requires you to use an Enrollment Key Code to enroll in that course the first time you access it. You then remain enrolled in that course.

**Enrollment Key Codes are available when you are logged in ONLY. They are also listed in the SLED Newsletter**



You are now enrolled and may begin your recertification course. Please read the instructions on the course page for information on completing the course.

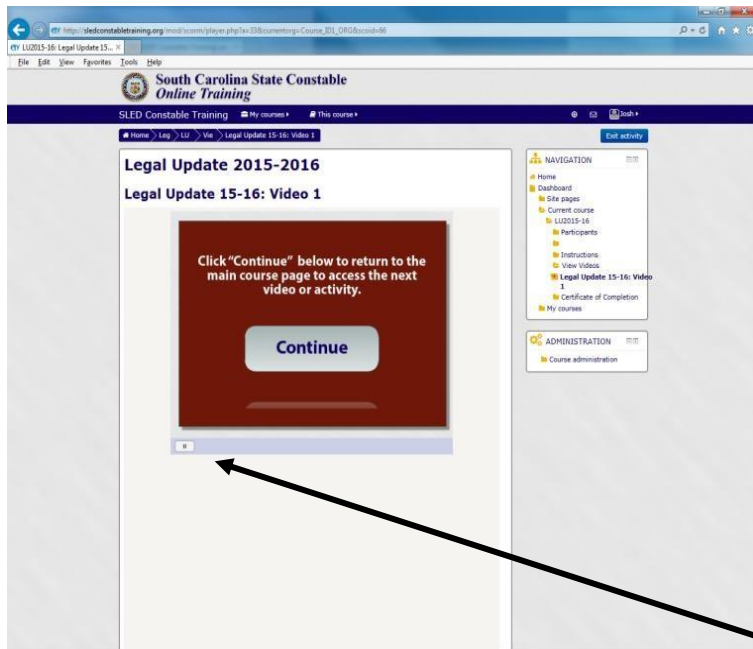
Click on the first video.

*Video run times are between 5 AND 30 MINUTES*




You do not have to watch all of the videos at one time. Once you view and open a video it remains unlocked.

You may exit the video at any time by clicking the **"Exit Activity"** button at the upper right of the page. Pause the video if it is still playing and then click "Exit Activity"



In order to open the next course video or activity, you must click the **CONTINUE** button that becomes available for 1 minute after the video is over. This button opens access to the next course video or activity in order for you to continue. **You have 1 minute to click the button.** If you do not click the continue button within that time, you must watch that video segment again for the **CONTINUE** button to reappear.

- You can stop and re-start the video anytime by clicking the pause  button at the bottom of the video player.
- ***Be sure to review and/or print your certificate immediately after you view all course videos and have access to a certificate. This ensures the correct date is “stamped” on your certificate.***

## VIDEO TROUBLESHOOTING ~

If your video segments are slow, stuck or buffering, it's very possible that your directories of "temporary internet files" and RAM (sometimes known as "cache") are close to the maximum and just cannot take anymore, the end result being any of the above scenarios or videos that: A) come to a complete freeze; B) start/stop/start/stop in a choppy way; or C) never even make it onto your screen. *Temporary internet files are tiny bits of webpages that get permanently put on your hard-drive. They will remain forever on your computer, gradually plugging it up like hair stuck in a sink drain, until you finally get rid of them -- or "clear your cache" of "temporary internet files", "cookies", and "history".* Here are some things you can try to see if you can get your computer to cooperate:

- Allow the video segment to load – it may take several seconds for the video to start.
- Close all windows that you don't need. Having too many windows open will slow the loading process.
- Go to your internet browser and clear/delete the history, temporary internet files and cookies by doing the following:  
***(keyboard tip: a shortcut for bringing up computer/browser maintenance menu in most browsers is to press CTRL+SHIFT+DELETE simultaneously – this skips the steps below and takes you right to the exact menu needed).***

### ➤ In Microsoft Edge:

How do I clear cookies in Microsoft edge?

- ✓ Open Microsoft Edge.
- ✓ Click on ... symbol on the top right corner of the browser.
- ✓ Select **SETTINGS** from the drop down menu.

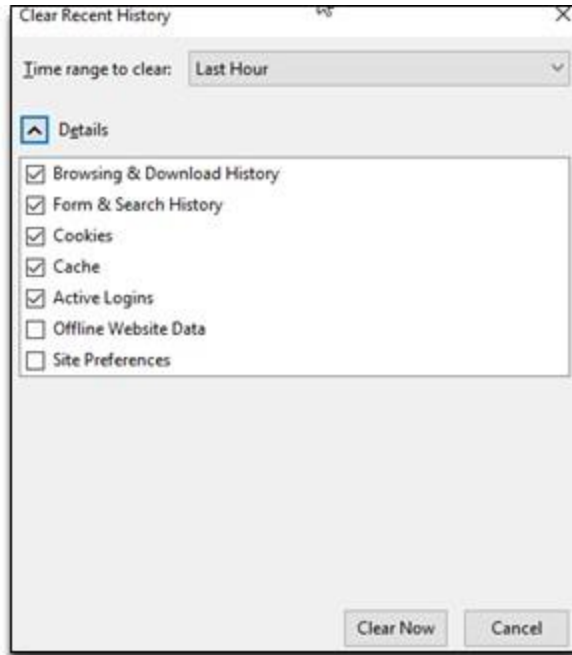
✓ Under  click on 

✓ Click  to start the process.

## ➤ In FireFox:



- ✓ Click on symbol on the top right corner of the browser.
- ✓ Click on **HISTORY**
- ✓ Click on **CLEAR RECENT HISTORY**
- ✓ Click in ATLEAST top 4 boxes and click **CLEAR NOW** button at the bottom of the menu.



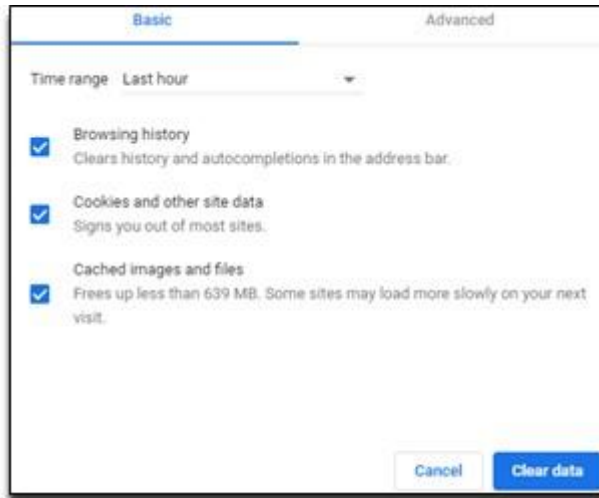
## ➤ In Chrome:



- ✓ click on the and select Settings
- ✓ Scroll all the way to the bottom and click on the word **ADVANCED**
- ✓ Under **PRIVACY AND SECURITY** click on



- ✓ Click each checkbox and click the CLEAR DATA button.



- Shut down the computer and reboot it.

### If all that fails:

- Try a different computer in the same place you are at, if possible.
- Try viewing the videos at a different location.
- Change your web browser – please be sure you are not confusing this with a SEARCH ENGINE
  - ❖ WEB BROWSER - applications on your computer that allows you to visit websites
  - ❖ SEARCH ENGINE – sites used by web browsers that search the internet for specified keywords and returns a list of sites that contain the keywords - such as Google, Ask, or Bing.
  - ❖ This is a short video briefly describing the difference:  
<http://googleblog.blogspot.com/2009/10/what-is-browser.html>
- Below are 3 web browsers you can download for free.
  - ❖ Internet Explorer - <https://www.microsoft.com/en-us/download/internet-explorer.aspx>
  - ❖ Chrome - <http://www.google.com/chrome/>
  - ❖ Firefox - <https://www.mozilla.org/en-US/firefox/new/>